Each of you should now have access to the Vigilant Solutions FaceSearch database in LEARN. If you have received this message and were not aware you had a LEARN account or have forgotten your password, please do not hesitate to call or e-mail me for assistance. While this system has a fairly intuitive interface and you are welcome to try using it now; I strongly encourage participation in one of the upcoming training webinars, as they will no doubt provide tips and information that w ll help you gain better results from your searches. You may also contact Christi Blazo, as she has already gained some experience using this new system. The police department is not currently importing photos of arrestees into the database; however, t does contain a very significant amount of data that is be ng collected on a regular basis from throughout the country (mugshots, sex offender images, etc.). When I checked today, there were over 18 million records available.

Thanks,

Police Department

Serving Since 1995

Glenn Cavin
Lieutenant

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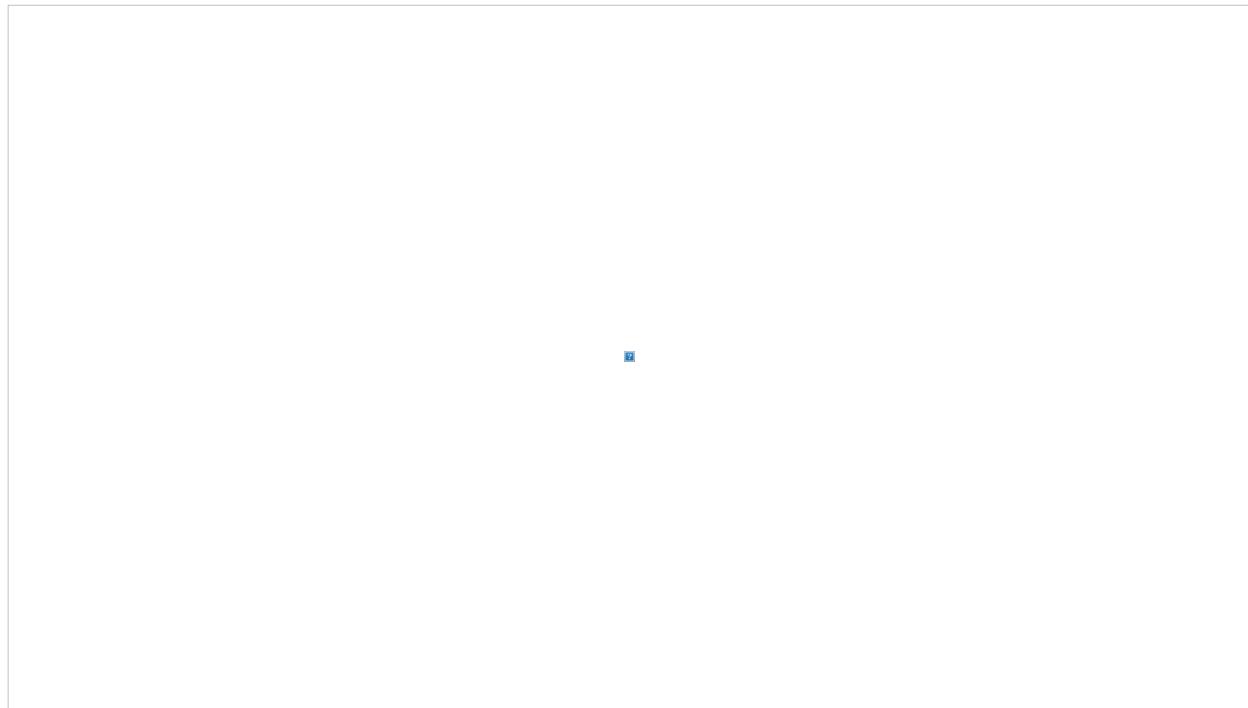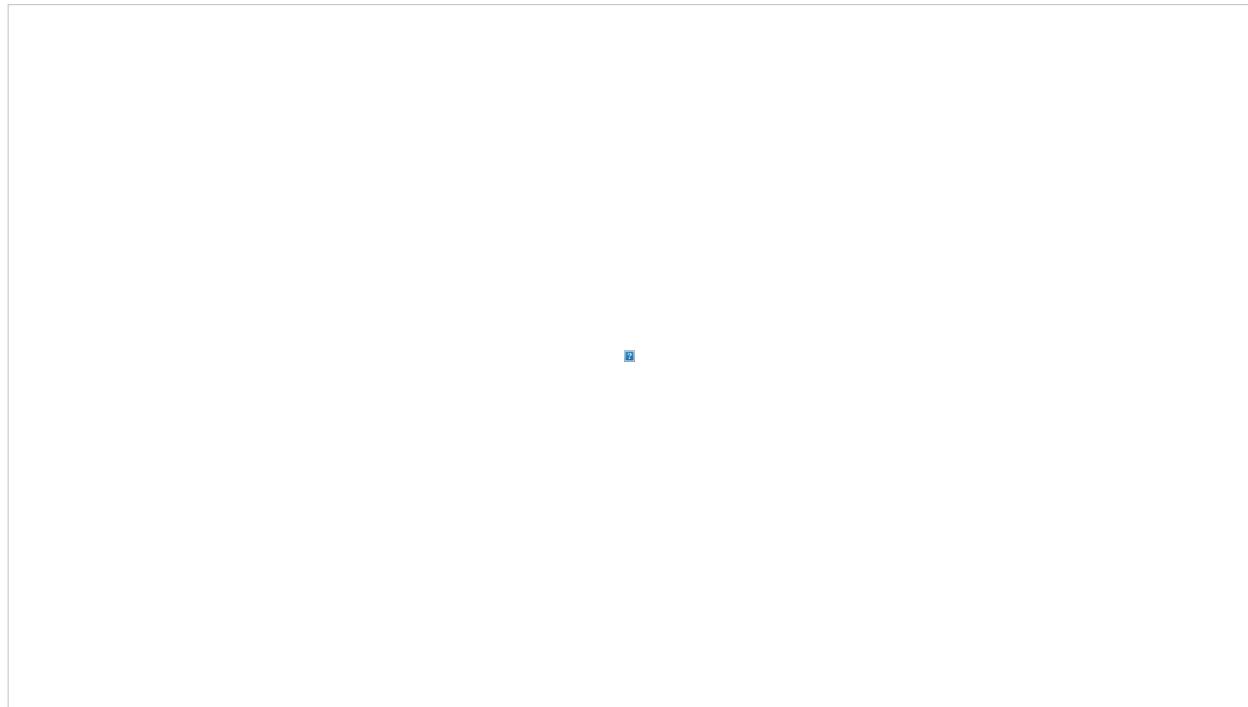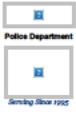
Please take a moment to comple e the City of Plano Customer Satisfaction Survey.